

1. Rolling Contract Membership

Membership to Torfaen Leisure Trust (TLT) is payable by direct debit. Direct debit memberships are available on a monthly rolling basis. This means that there is no fixed term. Payments will continue to be drawn until TLT is instructed by the account holder. IT IS THE MEMBER'S RESPONSIBILITY TO INFORM TLT VIA THE CANCELLATION PROCESS.

In order to cancel your membership, please attend Pontypool Active Living Centre or Cwmbran Stadium to complete the cancellation process with one of our Team. Alternative cancellation processes can be discussed by calling our Bookings line on 01633 627100. This must be completed before the 15th of the month preceding the next payment date otherwise you will be liable for the following month's payment. Action will be taken to recover the full balance owing for any outstanding amounts, where the cancellation policy has not been followed.

By entering into this contract, you will be due to pay all fees throughout. Failure to fulfil this will result in legal action being taken to recover all fees.

- a. Persons wishing to become members must complete a membership application form accompanied by payment covering the pro-rated monthly membership fee. Subsequent monthly fees are payable in advance by Direct Debit and will be debited on or just after the 7th of each month.
- b. **If a member does not attend one of the centres having purchased a membership, they will not be entitled to a refund of membership fees.**
- c. **Members will only be permitted to use the facilities provided their membership is current and fully paid up.**
- d. Members are classed as adults from the age of 18.

2. Membership Cards/Fobs

Each member will be issued with a membership card or fob. Members must present the membership card on each visit to a TLT leisure centre before using the facilities. Any loss of membership cards/fobs must be reported to a TLT leisure centre immediately. There is an administration charge per replacement card/fob.

3. Photograph

Once your application has been processed we will ask to take your photograph. This enables us to store your image on file and protects your card against misuse.

4. Use of Equipment

In the absence of any negligence or breach of any other legal duty by TLT, the use by the member of any TLT equipment or facilities is entirely at the member's own risk. It is the member's responsibility to ensure that they do not suffer from any medical conditions which would prevent them from safely using the equipment. **All users of fitness equipment sign a Trustfit Health Questionnaire form prior to use of such equipment.**

The member acknowledges that they must not use any equipment unless they are satisfied that they are competent to do so safely and properly. The members must use the equipment and facilities safely and properly and take care to safeguard their own health and safety and that of other members. TLT will not be held responsible for any loss or injury to the member to the extent that it is caused by their own unsafe or improper use of the equipment or the facilities. The member acknowledges that they will be responsible for any harm or injury that they cause to another member or to a TLT facility to the extent that it is caused through their own unsafe or improper use of the equipment. The management reserve the right to suspend membership at any time if a member does not adhere to safe and proper use of TLT equipment or displays anti-social behaviour towards other members or staff.

5. Valuables and Liability

In the absence of any negligence or breach of any other legal duty, TLT shall not be responsible for, or liable to the member for any loss or damage to a member's possessions which are not locked into one of the lockers provided. The member will not place any combination of items worth more than £100 into a locker. It is the member's responsibility to check that the locker is properly locked and secure before leaving their possessions in it. The member will be responsible for any loss or damage to their possessions to the extent that they have not carried out their duty to check and secure the locker used and has placed items worth more than £100 into the locker. TLT will be responsible for loss or damage to the member's possessions to a maximum of £100, but only if TLT has been negligent or breached any other legal duty it has to the member. TLT will not be responsible for the actions of a third party. Members are not permitted to store items in the lockers whilst they are not attending the facility.

6. General

TLT may, from time to time, change or add to these terms and conditions for security, legal or regulatory reasons. We will give you at least thirty days written notice of any change or additions.

Membership Entitlement

Members are entitled to the use of Cwmbran Stadium and Pontypool Active Living Centre Fitness Suites. Cwmbran Stadium and Pontypool Active Living Centre Health Suites and Fitness Classes. Swimming in all three centres (during public swimming sessions) and Athletic Track when available at Cwmbran Stadium.

Members will not be entitled to a refund due to closure of facilities on Public Holidays, Christmas period closure, Public Events or emergency closure to maintain Health & Safety requirements of the facility or classes cancelled due to circumstances out of our control.

Members who receive concessionary rates will be subject to annual renewal to confirm entitlement. Prices are subject to annual review.